

## Mission

**To support** economic operators through our specialized services to increase their efficiency, safety and quality of their products.

**To help** our clients effectively control and manage risk in their business processes through our expert services as an independent third party.

**To offer** independent services that will add significant value to our clients' activities and ensure their business sustainability.

**To contribute** to the development of the economy through services and innovation, which offers society a long-term and fairer perspective.

**To invest** in the ongoing and upgrading development of the company's human capital, in the person of our expert employees, as a key factor for the sustainable development of our business.

## Vision

**To be a responsible and innovative leader** in the field of conformity assessment in both domestic and foreign markets.

**To follow** the principles of global digitization - using digital technologies with care for the environment, creating reliable, consistent, complete, timely and accessible information in the overall organization of our processes.

**To lead** a policy to stimulate innovation and use of "green" technologies.

**To provide** an opportunity for our employees to realize themselves in a safe and inclusive workplace where everyone is treated fairly and with respect

**To follow** our corporate strategy based on the principle of responsible success - revenue growth combined with uncompromising requirements in the performance of the activity.

## Business principles and values

**Fair competition** is an essential element for the development of the company activity of CTEC EOOD. The company does not take actions contrary to free and fair competition.

**Transparent, public, accessible procedures and schemes** for assessing conformity in the field of the regulated and voluntary market and not affecting the interests of society for the free movement of goods.

**Impartiality and independence** are fundamental principles in the performance of conformity assessment activities.

**Personal approach** and attention to our employees and customers.

**Actions focused** on caring for the environment and human health.



CTEC EOOD Manager:

Eng. Blagovesta Shineva